

Level 3 Apprenticeship in Team Leader / Supervisor

**Lead with Confidence | Manage Projects | Inspire
Your Team**

This apprenticeship is designed for individuals in first-line management roles, with responsibility for supervising people, coordinating projects, or leading operational activities to achieve defined outcomes.

Learners will gain the leadership skills and professional behaviours required to support teams, solve problems and deliver results across a wide range of industries.



About the Apprenticeship

Ideal for aspiring or current team leaders, shift supervisors, or first-line managers, this programme develops core management capabilities that can be applied in sport, leisure, business, and beyond.

- **Duration:** Typically 12 months
- **Delivery:** Work-based learning, practical leadership tasks, and supported development

What You Will Learn

- **Leadership and Team Management** – Develop your own leadership style, motivate others, and manage team performance effectively.
- **Project Delivery and Operational Planning** – Coordinate tasks, solve problems, and ensure successful delivery of services or projects.
- **Safeguarding and Workplace Responsibility** – Understand safeguarding principles and your role in creating a safe, compliant environment.
- **Communication and Relationship Building** – Improve written, verbal, and digital communication to lead with clarity and professionalism.
- **Functional Skills in English and Maths** – Achieve Level 2 Functional Skills in English and Maths (if not already attained).

Who is it for?

- Staff progressing into team leadership or supervisory roles
- New and existing line managers in all sectors
- Individuals responsible for leading small projects or operational teams

Career Progression

- Move into senior roles such as Operations Manager, Department Head, or Centre Manager
- Progress to Level 4 and 5 management or coaching qualifications
- Apply skills across multiple sectors, including sport, leisure, retail, and customer services

