

Level 3 Apprenticeship in Management

Lead with Purpose | Drive Team Success | Develop Operational Excellence

This apprenticeship is ideal for individuals working in a management role who are responsible for leading people, managing projects, and improving performance within their area of responsibility.

Learners will build the knowledge and skills to effectively manage teams, resolve issues and contribute to organisational goals through strategic thinking and operational oversight.



About the Apprenticeship

This programme is tailored for professionals in roles such as Section Manager, First Line Manager, Assistant Manager, or Senior Supervisor, providing practical leadership development aligned with business needs.

- **Duration:** Typically 17 months
- **Delivery:** Work-based learning, leadership tasks, and tutor guidance

What You Will Learn

- **Team Leadership and People Management** – Develop strategies to motivate, coach, and support team members to achieve shared objectives.
- **Conflict Resolution and Performance Management** – Learn how to manage underperformance, resolve team issues, and build a positive culture.
- **Project and Resource Management** – Lead projects, monitor progress, and allocate resources to ensure timely delivery..
- **Customer Service and Operational Planning** – Ensure high levels of service while aligning operations with business priorities.
- **Budgeting and Financial Awareness** – Understand how to set and manage budgets, interpret financial data, and control costs.
- **Essential Skills in English, Maths, and Digital Literacy** – Achieve qualifications in Communication, Application of Number, and Digital Literacy as needed.

Who is it for?

- New and existing managers looking to formalise their leadership skills
- Team leaders or supervisors progressing into middle management
- Professionals with responsibility for people, projects, or business areas

Career Progression

- Progress to Level 4 or 5 qualifications in Leadership and Management
- Move into roles such as Operations Manager, Department Head, or Business Manager
- Contribute to strategic planning and organisational development

