

Level 3 Apprenticeship in Leisure Management

Lead Facilities | Inspire Teams | Support Healthy Communities

This apprenticeship is ideal for individuals who are ready to take on leadership roles in the active leisure sector. Learners will gain the skills and confidence to manage people, facilities, and programmes in a leisure environment.

The course prepares learners to lead operations, ensure customer satisfaction, and contribute to the wider aims of health, wellbeing and physical activity promotion.



About the Apprenticeship

Designed for aspiring leisure managers, team leaders, or those currently supervising leisure operations, this programme builds leadership and operational management skills within sport and active leisure settings.

- **Duration:** Typically 18 months
- **Delivery:** Work-based learning, leadership projects, and tailored tutor support
- **End-Point Assessment:** Ongoing assessment via observations, work-based evidence, and knowledge tasks

What You Will Learn

- **Leisure Centre and Facility Management** – Oversee the day-to-day operations of a leisure facility, ensuring safety, service quality, and compliance.
- **Team Leadership and Staff Development** – Manage and develop staff, promote positive working environments, and support team performance.
- **Customer Engagement and Community Outreach** – Drive customer satisfaction and develop inclusive, accessible programmes for diverse users.
- **Financial and Operational Planning** – Manage budgets, resources, and reporting to meet organisational goals.
- **Advanced Literacy and Numeracy** – Achieve Level 2 Communication and Application of Number (if not already achieved).

Who is it for?

- Supervisors or assistant managers in leisure facilities
- Senior leisure staff looking to progress into management
- Individuals passionate about operational excellence and community wellbeing

Career Progression

- Progress to senior management roles in leisure, sport, or health promotion
- Move into Level 4 qualifications in leadership or active leisure strategy
- Develop specialist skills in areas such as facility development or customer experience

